



The Cause Collective Annual Report ≈ 2025 ≈





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✧ This ✧
Generation
will Win ✧
✧ the Next ✧
Generation

Tuia ki te rangi
Tuia ki te whenua
Tuia ki te moana
Tuia ki te here tāngata
Ka rongō te pō
Ka rongō te Ao

Kei ngā mate whakawehe rua i te whakairo
Haere koutou, e oki
Hoki atu rā ki o maunga, ki o awa
Ki tō Hawaiiki e karanga atu ana
Te hono ki te ao wairua
Tīhei Mauri Ora

Kia whakahōnore te Kuīni o te motu
Te Arikīnui Kuīni Nga wai hono i te po Pootatau Te Wherowhero VIII
Kia tau iho rā ngā manaakitanga ki runga ki a koe me te kāhui Arikī whānui
Rire rire hau, paimaarire

Ka titiro whakarunga ki ngā Maunga Rangatira
Mātukutūreia, Mātukutūruru tēna kōrua
Pōteretere ana ngā wai o Te Puhinui
Kia pari atu ngā tai ki te Mānukanuka o Huturoa
Ko ngā raukura matahīapo o Waiohūa
Tainui Waka
Tēna rā koutou katoa

CHAIRMAN'S REPORT



This year we celebrate the uncertainties and victories of significant change and advance.

Tēnā koutou katoa, Kia orāna, Tālofa lava, Namaste, Mālō e lelei, Fakalofa lahi atu, Ni Sa Bula Vinaka, Fakaauē lahi, Mālō ni, Gude tru, and Noa'ia.

In March 2025, Te Puni Kokiri (TPK) notified The Cause Collective (TCC) CEO Leasiosiofa'asisina Ms Rachel Enosa, that negotiations would begin to create a new Whanau Ora Commissioning Agency for New Zealand's Pasifika whanau. The negotiations are now complete. Effective 1 July 2025 the new agency, Tātou Collective Ltd (Tātou) began formal operations with its Board (Chairman Mr Leo Foliaki, Board Members: Dr Julie Wharewera-Mika, Mr Alex Fala, Professor Yvonne Crichton-Hill, Dr Ulu Aiono), Establishment CEO Ms Rachel Enosa, staff and offices on the first floor of TCC.

This is an advance and surprise exemplifying the proverb: get in the ring, and stay in the ring, if you're serious.

It is an enormous contrast with the past ten years starting in 2014 when Ms Enosa, then an executive in Alliance Health Plus (AH+), was notified by the Ministry of Maori Affairs (TPK predecessor) that it had selected another organisation to create a Whanau Ora Commissioning Agency for Pasifika whanau.

For us at TCC, the financial year ending 30 June 2025 has been testing. Via its November 2023 Coalition, NZ's sixth National Government has had to change policies & budgets to cut costs & tax (\$3.7 billion annually in Budget 2024), and target the constraints of housing, employment, health, inflation (7.3% June 2022), education, energy and infrastructure.

Anticipating cuts and uncertain recovery in NZ's constraints (economy shrank 0.9% during June 2025 quarter; overall food price has risen every month since July 2024) TCC, with consultation, has restructured priorities, staffing and spending. Revenues were \$65.4m (\$61.8m in 2024) with \$0.95m (\$0.37m surplus) net operating deficit. Total assets were \$15.1m (\$17.7m) with \$8.9m (\$9.8m) net equity and 2.0 (2.0) current ratio. Thank you TCC CFO Mr Umesh Chandra, for your financial due diligence and guidance to TCC and Tātou.

PHO Network

The Primary Health Organisation saw an increase of 5,500 patients over ten months and welcomed two new practices, Mangere Bridge Surgery and MaxCare Medical Centre, effective 1 July 2025.

Practice engagement is top priority with our Clinical Advisory Committee (CAC) led by Dr Anae Neru Leavasa's strong oversight. The PHO team led by GM Ms. Vanita Hira is active with national health targets, including the challenging 24-month immunisation rate, despite an estimated maximum of 88% due to a high decline rate.

We continue practices' support through initiatives including TCC's mobile health service, Te Iti Pounamu Hauora, for acute care & primary healthcare needs of people disconnected from the health system. Thank you Dr Juliet Tay and Nurse Practitioner Beccy, for your incredible love and service.

Strategic Developments

In April 2025 we signed a key, strategic relationship Memorandum of Understanding (MOU) with the University of Otago. The University Vice Chancellor Hon. Grant Robertson and TCC Chairman Dr

Uluomato'otua Aiono did the honours at TCC in Auckland. For their encouragement and insights, thank you to Pro Vice Chancellor Professor Jessica Palmer, Ms Tofilau Nina Kirifi-Alai QSM (Tula Malae - Head, Pacific Community Engagement), and Professor Maree Thyne. This MOU leads to collaboration in longitudinal studies. TCC will also partner with Otago University to support undergraduate recruitment and graduate academic research.

Thank you

Thank you to the Ministry of Health /Te Whatu Ora for continuing essential PHO funding. Thank you to the Ministry of Social Development (MSD) for supporting the renewed He Poutama Rangatahi (Get Ready Work Ready) contract. We acknowledge Te Puni Kōkiri for their commitment to devolving commissioning services to TCC.

Thank you to the Minister of Health, Hon. Simeon Brown, Minister of Te Puni Kōkiri, Hon. Tama Potaka, and Minister of Universities & Pacific Peoples, Hon. Dr Shane Reti for crucial leadership and engagement with critical constraints in our country.

Well done to TCC CEO Leasiosiofa'asisina Ms Rachel Enosa for steadfast, far-sighted leadership. Your teams successfully guide TCC across immense change. Thank you to our Board for expertise and guidance: Dr Pauline Kingi CNZM (Deputy Chair), Dr Siro Fuata'l (Founding Chairman), Mr Mohammed Khan (Finance Audit Risk Chairman), Mr Luamanu Maea (Tu'u'u Maeata'anoa Luamanu: Policy Chairman) Ms Sandra Kailahi, and Mr Paul Heeney.

Dr Uluomato'otua S. Aiono ONZM
MBA (Otago) HonDCom (Otago)
Chairman



CHIEF EXECUTIVE'S REPORT



This year has stretched and strengthened us in equal measure. We've had to make hard calls, stayed focused and exercise fiscal restraint. Through it all, we've kept sight of our mission – to create the conditions for communities to thrive for generations to come, alongside the delivery partners who make that possible.

The environment we're operating in has shifted significantly. Necessary cost-cutting measures and a change in policy settings have created real pressures for NGOs and PHOs alike. Similar to other organisations we have had to adjust, reducing our size, re-prioritising resources and staying disciplined around our core business. These changes were not easy, but they were required to ensure the organisation's long-term stability.

Through it all, our people continued to deliver. Our PHO achieved 85.1% immunisation coverage for pēpē aged 8 and 24 months, exceeding the national target and our best effort to date. This was achieved through persistence and teamwork including after-hours clinics, home visits and real-time data sharing. I want to acknowledge the commitment of our PHO, outreach and data teams. It's a reminder that when we stay focused and work together, impact follows.

We also engaged more than 1,000 people disconnected from primary care through Te Iti Pounamu Hauora service and deepened partnerships with community, church, and government agencies to reach those who often fall through the cracks of traditional primary care.

At the same time, we have continued to grow our reach through Healthy Families South Auckland, the Pacific Church Ministers Collective and the Nga Vaka Champions of Change. Each of these initiatives reflects the strength of collective action when we move together to pursue better outcomes.

In our youth programmes, Get Ready Work Ready (GRWR) and the South Auckland Creative and Tech Hub (SACTH) continued to equip young people with skills, confidence and direction in a challenging job market. Over the year, 125 young people took part in GRWR, with more than 75% completing the full programme and moving into employment or further study. At the South Auckland Creative and Tech Hub, 55 young people built

digital and creative skills, including five graduates who gained NZQA-recognised qualifications.

The Auckland Pacific Skills Shift programme, delivered under Matangi Fou with funding from MBIE, ended after four years of outstanding collaboration. My sincere thanks go to everyone who contributed to this kaupapa – our partners, advisors, and especially the Matangi Fou team. Your vision and belief in Pacific talent created new pathways into emerging industries and showed what is possible when systems make room for local leadership.

We also concluded our ACC-funded Action 13 – Sexual Violence Prevention work delivered through the Pasifika Church Ministers' Collective. This was critical work, equipping faith leaders to respond safely and compassionately to disclosures of harm. I want to thank the church leaders and team who led this with courage and cultural integrity. Their work has built a lasting foundation for safer, more informed discussion among Pacific communities.

It has also been a year of preparation. In March, Te Puni Kōkiri confirmed that The Cause Collective would lead the establishment of a new Whānau Ora Commissioning Agency for Pacific peoples across Aotearoa. By July, Tātou Collective was launched with 128 Navigator FTE in place, a historic milestone that marks a new era of Pacific-led commissioning in Aotearoa.

We completed our Te Kāhui Kāhu Social Sector Accreditation (Level 3). This accreditation strengthens our organisational systems and practices, ensuring we continue to meet quality, safety and governance standards across all our services, particular those funded by the Ministry of Social Development.

As part of the Health NZ Routine Audit Programme, our PHO services were audited and achieved 100% compliance across all areas reviewed – contract obligations, Ngā Paerewa Health and Disability Service Standards and good practice principles. We extend our thanks to the 19 practices that took part in this process.

I want to thank our Board, chaired by Dr Uluomato'otua Aiono, for steady leadership and wise counsel. To our funders and partners, Health NZ, Ministries of Social Development, Pacific Peoples, Te Puni Kōkiri, ACC, local boards and others, thank you for standing with us through change.

To our NGO and practice network partners who work alongside us, the church, cultural and community leaders who keep our people well supported and connected - thank you. Your leadership, compassion and steely resolve in tough times continue to inspire our team.

And to the staff of The Cause Collective who have continued to show commitment and heart: you are greatly appreciated. Your adaptability, professionalism and belief in our purpose are what continue to drive our organisation forward.

The Cause Collective is not the same organisation it was twelve months ago and that's a good thing. We are leaner, clearer and better positioned to serve. The changes we've made set a strong foundation for what comes next.

Watch this space.

Leasiosiofa'asisina Rachel Enosa

Chief Executive



OUR BOARD



**Dr Uluomato'otua
Saulaulu Aiono ONZM**
Chairman

In 1983 Dr Aiono founded the successful software technologies company COGITA. Dr Aiono became an Officer of the New Zealand Order of Merit in 2011 for services to business. In 2022 he was inducted into the New Zealand Business Hall of Fame. He is the Chairman of Habitat for Humanity Northern Region, Chairman of Rise Up Academy School and Deputy Chairman of the Tatou Collective Whanau Ora Commissioning Agency.



Dr Pauline Kingi CNZM
BA, LLB, LL.M. MInstD, NZIM Fellow
Deputy Chairperson

Dr Kingi has worked for many years in the NZ Public Sector including a strategic role spanning 22 years as the Regional Director for the Auckland Regional Office Te Puni Kokiri, the Ministry of Māori Development. She has worked as a Council member of the new Council for NZ Healthcare Standards, at the request of the former Minister of Health, the Right Hon Helen Clarke and has been conferred with an Honorary Doctorate from Auckland University of Technology. Dr Kingi is also a Habitat for Humanity Northern Region Board Trustee.



Dr Sirovai Fuata'i
MBChB (Otago),
Dip Obs (Auckland),
FRNZCGP

Dr Fuata'i has been a General Practitioner (GP) for more than 35 years in Counties Manukau and is the Director of Baderdrive Doctors which has clinics in Māngere and Manurewa. He is also a Trustee of the Pacific GP Network (PGPN) working to support Pacific GPs in practice as well as those planning to work in the community.



Tu'u'u Luamanu (Lou) Maea

B.Bus, ACA, ACIS,
NCB Accounting & Finance

Mr Maea is an experienced Board Member with a demonstrated history of working across non-profit health and community organisations, most recently with Habitat for Humanity. He is a member of Chartered Accountants Australia and New Zealand, highly skilled in financial management and audit, programme evaluation, policy writing, systems improvement and more.



Mohammed Khan

ACEA, NZCC, FNZIM,
CMINSTD

Mo's career has involved extensive experience as a CEO, Managing Director, General Manager, and Company Director. His commercial experience is across broad sectors including fast moving consumer goods, consumer finance, numerous large retail sites, residential property development, utilities, and not-for-profit sectors. Mo has extensive governance experience in the SME and Not-for-Profit sectors.



Sandra Kailahi

Producer, Director, Journalist

Sandra Kailahi is a distinguished producer, director, and journalist, with over 30 years of experience in governance including roles on the New Zealand Film Commission Board, as a member of the Strong Public Media Business Case Governance Group, Deputy Chair of the National Pacific Radio Trust Board, and Chair of the Pasifika Advisory Group at the Auckland War Memorial Museum.

OUR PURPOSE

Pacific peoples and South Auckland communities living their **'best lives'** now, **achieving** their **aspirations** for **good health, social, economic, and environmental wellbeing** - while **contributing** to a **thriving Aotearoa** and preparing for the **generations to come**.

OUR VISION

This **generation** will **win** the **next generation**.

OUR MISSION

To **create the conditions** for Pacific peoples across Aotearoa and for South Auckland communities to **thrive for generations** to come.

OUR VALUES STATEMENT

We do what is **necessary** and **right**, with **truth** and **love**.

OUR STAR COMPASS

People, Place, Experience, Indigeneity.



OUR GOALS

Where we're putting our focus



**Healthy and
thriving families
and communities**



**Building
intergenerational
wealth**



**Strengthening
identity, social
cohesion and
wellbeing**

An illustration of a family of three—a woman with long dark hair, a young girl, and an older woman with grey hair—hugging each other warmly. They are outdoors in a field with a bright, colorful sky in the background. The woman is wearing a green top, the girl is wearing a purple top, and the older woman is wearing a purple patterned top and a pearl necklace. A pink rectangular box is overlaid on the bottom left of the image, containing the text "GOAL ONE: HEALTHY AND THRIVING FAMILIES AND COMMUNITIES".

GOAL ONE:
HEALTHY AND THRIVING FAMILIES
AND COMMUNITIES

IMPACT HIGHLIGHTS

85.1%

immunisation

coverage achieved for pēpē aged 8 and 24 months across The Cause Collective PHO network, surpassing the national target of 84%. This was driven by coordinated after-hours clinics, home visits, and real-time data sharing with general practices.

66.7%

of participants in the Oranga Whakapapa diabetes programme reported increased motivation

to improve hauora through movement, mental wellbeing, and healthy kai. The kaupapa Māori approach fostered cultural connection and collective support.

Over 1,000

people disconnected from primary care were re-engaged

through Te Iti Pounamu Hauora's mobile clinic, providing culturally safe, wraparound health services to vulnerable populations including the homeless and those with complex social needs.

14.6million

impressions and 450,000+ engagements

on the Stop Sore Throats Rheumatic Fever campaign, sparking trusted, culturally grounded health conversations in Pacific communities nationwide.



About

The Cause Collective PHO is Aotearoa's only Pacific-led Primary Health Organisation, proudly focused on improving health outcomes for Pacific, South Auckland and other underserved communities.

With a growing network of 45 General Practices and over 144,000 enrolled patients, our dedicated Practice Network Team works alongside clinics to provide hands-on support, champion their needs and make sure their voices are heard where it counts.





Words from our General Manager

Reflecting on the past year, we acknowledge the dedication and resilience of our network, their ability to adapt to change and embrace

new challenges with agility.

The commitment to PHO-led initiatives that benefit the communities we serve has been unwavering, demonstrating our collective willingness to go above and beyond for the betterment of all. Practices have continuously embraced innovative approaches to enhance care delivery, ensuring our patients' and communities' needs are met and our practices remain sustainable.

The following pages delve into our achievements, challenges, and innovative approaches. We will highlight the collaborative efforts driving our successes, the critical partnerships supporting our mission, and the strategies positioning us for future growth.

Together, we look forward to continuing our mission of providing exceptional primary care and supporting the health and wellbeing of our populations for future generations.

The Cause Collective PHO team remains dedicated to supporting and walking alongside our network through all challenges to support sustainable general practice.

Vanita Hira

General Manager Primary Care



Words from our Clinical Director

This year has been a period of growth and success for The Cause Collective PHO, driven by the collective efforts of our dedicated team. A major highlight was the achievement of the 24-month

immunisation target, reached through a strong partnership between our internal team and our Practice Network. This accomplishment demonstrates the power of collaboration in improving health outcomes and equity for the communities we serve.

Chairing the Clinical Advisory Committee has been an enriching experience, allowing us to guide strategic programmes that align with the PHO's goals. This role has reinforced our collective approach to building a health system that effectively meets the needs of our communities.

We've also welcomed several new clinics into our Practice Network, further strengthening our network aiga. Their integration ensures we provide comprehensive support to a broader range of clinics, amplifying our collective impact.

In addition, exploring AI digital tools has positioned us for the future of healthcare delivery, helping streamline clinician workflows and increasing the efficiency of care we provide.

Looking ahead, our focus remains on fostering innovation, enhancing clinical services, and ensuring the long-term sustainability of our initiatives for a healthier future.

Dr Anae Neru Leavasa

Clinical Director



HEALTH TRANSFORMATION GROUNDED IN COMMUNITY

Now in its second year, the Clinical Advisory Committee continues to lead meaningful health transformation anchored in service to Pacific and South Auckland communities.

Bringing together clinicians, researchers, and community leaders, the committee has focused on strengthening the delivery of clinical services across The Cause Collective's practice network. With a strong emphasis on quality, cultural safety, and accountability, the committee's work ensures that services reflect the aspirations and realities of the whānau the practice network serve.

In 2024–25, the committee zeroed in on some of the most pressing health challenges affecting target populations: diabetes, rheumatic fever, measles, youth health, family harm, and immunisation. In each of these areas, the committee has championed approaches that are grounded in Pacific models of care and the principles of Te Tiriti o Waitangi.

Looking ahead, the committee is also exploring future-focused tools such as AI and digital health innovations, positioning The Cause Collective to stay ahead of change and deliver smarter, more responsive care. Plans are also underway to establish a Community-Based Research Unit, providing the foundation for stronger evidence and deeper insight to guide clinical decision-making.

Throughout the year, the committee remained closely attuned to policy changes and sector shifts, ensuring the network is well-placed to respond to emerging opportunities and continue delivering impactful, whānau-centred care.



**Dr. Anae Neru
Leavasa**



**Dr. Apisalome
Talemaitoga**



Dr. Siro Fuata'i



**Dr. Hinamaha
Lutui**



**Dr. Viliami
Tutone**



Natalia Nu'u



**Dr. Yvonne
Crichton-Hill**



**Dr. Andrew
Chan Mow**



**Galumalemana
Vaifagaloa Kitiona
Naseri**

BRINGING PRACTICE VOICES TO THE FOREFRONT

The Practice Network Collective (PNC) was launched in early 2025 to create a dedicated space for general practices to connect, share insights, and help shape where support is most needed.

This new initiative responds to the need for stronger practice voice within the primary care system. Through regular sessions, practices have identified on-the-ground challenges, contributed to priority setting, and collaborated on innovative ways to solve problems together.

Feedback gathered through the PNC has directly influenced clinical and business support, while also helping identify opportunities to move faster, adapt to change, and improve outcomes across the network.

The PNC also plays a critical role in supporting practices to navigate system reforms, policy shifts, and the growing role of digital technology in care delivery.

As a newly established collective, the PNC has already strengthened communication, encouraged shared learning, and created a practical forum for raising issues early and working together on solutions. It will continue to evolve as a key mechanism for keeping practices informed, represented, and future ready.



COMMUNITY CARE THAT COUNTS

In 2024–25, The Cause Collective PHO’s Comprehensive Primary and Community Care Team (CPCT) delivered more than 3,000 consults and over 1,100 referrals, providing wraparound, whānau-focused support for patients with complex health and social needs across the practice network.

Services ranged from physical and mental health to housing and social support, enabled by a flexible hub-and-spoke model designed to reach people where and when support was needed most.

A key milestone in late 2024 was the introduction of an in-house data capture tool. This replaced a generic system that couldn’t reflect the depth or complexity of the work. The new tool is enabling the collection of richer, more meaningful data to better demonstrate impact and guide ongoing service improvements.

Case Study: Connecting care to impact

Sina* is a 50-year-old Samoan woman living in a Kāinga Ora home with her husband, four children, and two mokopuna all under one roof.

Both she and her husband live with Type 2 Diabetes, and like many in her community, her condition had been unmanaged for some time due to barriers such as cost, low health literacy, and difficulty accessing care.

Sina was hard to reach and overdue for a number of critical checks. She believed she was “fine” and didn’t need medication. At the time, her HbA1c was 106 mmol/mol.

She worked as a seasonal fruit picker, income that was unstable and weather dependent. The family struggled with food insecurity, and their cold, damp home was infested with rodents.

Following a home visit from the CPCT, Sina received wraparound support including:

- A healthy homes assessment and Kāinga Ora follow-up, resulting in rodent eradication and support toward a larger home.
- Education on medication and diabetes management.
- Referral to a food bank for regular food access.
- A review of her financial support entitlements.
- An arrangement with her clinic allowing healthcare fees to be paid in small instalments.

At her follow-up visit, Sina had seen her doctor, completed bloods, and received her foot check. She was also referred for retinal screening and placed on the waitlist for a larger home.

This case shows how CPCT’s holistic approach supports families to navigate challenges that often sit well outside the health system but are vital to improving wellbeing.

**Name has been changed.*



LAYING THE FOUNDATION FOR A STRONGER, SMARTER PRIMARY CARE SYSTEM

This financial year The Cause Collective PHO sharpened its direction for the future to balance excellent patient care with long-term sustainability.

Guided by feedback from across the network, a new strategic roadmap was developed to support clinical efficiency, financial resilience, and better outcomes for Pacific and South Auckland communities.

Key milestones from the year include:

- Smarter procurement: Discounts were secured across multiple procurement areas, helping practices save on essential services and supplies. Further negotiations are already underway to extend these benefits.
- Future-focused tools: The rollout of the Heidi AI scribe tool not only lightened clinicians' admin workload but also supported multilingual communication, including Pacific languages, Hindi, and Chinese.
- Workforce resilience: A new nurse locum service, approved for launch in July 2026, will help fill staffing gaps and maintain continuity of care across practices. Clinical supervision and targeted upskilling were also supported for nurse practitioners and general practice teams.

- Practice Network Collective: Regular check-ins brought practices together to share ideas, challenges, and opportunities, strengthening collaboration across the network.
- On-the-ground outreach: Philanthropic funding enabled the launch of a dedicated outreach service to support hard-to-reach populations. Working alongside practices, the team delivered targeted interventions such as cervical screening and CVDRA checks, alongside a core focus on improving immunisation rates across the network.
- Expanding the network: Three practices joined The Cause Collective PHO, increasing capacity to deliver integrated, whānau-centred care to more communities.

Ongoing investment in workforce and efficiency

Efforts to strengthen the workforce and enhance operational sustainability continued throughout the year. Highlights included:

- Supporting clinical supervision and development for nurse practitioners and general practice teams
- Providing Nurse Advisor guidance to 13 new graduate nurses
- Supporting three Overseas Trained Doctors in primary care placements
- Coordinating bulk purchasing of flu vaccines to meet seasonal demand
- Launching shared procurement planning for essentials like power, calibration, and waste management



REACHING THOSE LEFT BEHIND

Te Iti Pounamu Hauora exists for those who are not visible to the system – unseen, unheard, and often carrying complex histories that make accessing healthcare a real challenge.

Over the past year, on average the team worked alongside 1,521 people who were completely disconnected from primary care. Many hadn't seen a GP in years, some were recently released from corrections, living without stable housing, or connected to support services like Emerge, Oranga Tamariki, and Women's Refuge. Others were wary of the system altogether, known to Police, or had given up trying to get care that felt safe and accessible.

Real People, Real Impact

Tama was one of the many people supported by Te Iti Pounamu Hauora this year. After the loss of his son, followed by the removal of his other children and a descent into homelessness, he and his partner were living on the street, grappling with grief, pain, and no access to basic care.

Suffering from a hernia and in significant distress, he was found outside a shopping centre, begging for money, when a LinkPeople social worker offered him help.

"I didn't really know what I was going to do. I had no real hope. Just one day the lady came and gave me an appointment. Three days later Te Iti Pounamu Hauora were there, and it was awesome. They were very down to earth and very respectful of our culture," Tama said.

“ Dr Juliet organised a specialist appointment for me to get my hernia seen. It's an absolute necessity that we have this service down on the ground for those who don't have a voice. ”

In another case, the team were referred to a 70-year-old blind Niuean man who hadn't seen a GP in over a decade. Referred by local Police who knew his family well, the Te Iti Pounamu Hauora team visited him at home and carried out a full assessment.

They discovered he was hypertensive, pre-diabetic, and experiencing unexplained weight loss and epigastric pain. The team arranged urgent diagnostic testing, which revealed moderate gastritis and a helicobacter pylori infection – both treated swiftly. He was also connected to disability support services and a needs assessor, improving his long-term outlook.

Without Te Iti Pounamu Hauora, these situations could have ended very differently – in emergency departments, untreated, or even fatal. Instead, these patients received timely, culturally safe care that addressed their needs before they became crises.



TAKING HEALTHCARE TO THE MARGINS

Over the past year, The Cause Collective PHO's unfunded outreach service played a vital role in supporting general practices to engage māmā and pēpē who were enrolled but not accessing services, often due to housing instability, transport issues, system distrust, or the sheer complexity of daily life.

The focus was on uplifting immunisation rates for pēpē aged 8 months and 24 months, aligning with the national System Level Measure (SLM) target of 84% full immunisation coverage by June 30, 2025.

This target is no small feat. As of late 2024, Aotearoa's national immunisation coverage for 24-month-olds was sitting around 80%, with even lower rates for Pacific and Māori children in high-needs areas.

The Cause Collective PHO used the Wildly Important Goal (WIG) framework to roll out a targeted, culturally responsive outreach strategy. This brought together general practice teams, data analysts, and the PHO's outreach service to coordinate in real time and build trust with whānau.

The result: an immunisation rate of 85.1%, with the very last immunisation delivered on the final day of June 2025.



Key actions that made the difference included:

- Establishing an in-house PHO vaccine fridge for rapid, flexible vaccine access
- Providing after-hours and weekend recall support for practices
- Conducting home visits during evenings and weekends to reach high-needs whānau
- Coordinating between clinical, outreach, and data teams to ensure no child was missed

This initiative stands as a model for integrated execution and targeted impact, delivering not only on the numbers but on the deeper promise of accessible, whānau-centred care.

OUR NETWORK

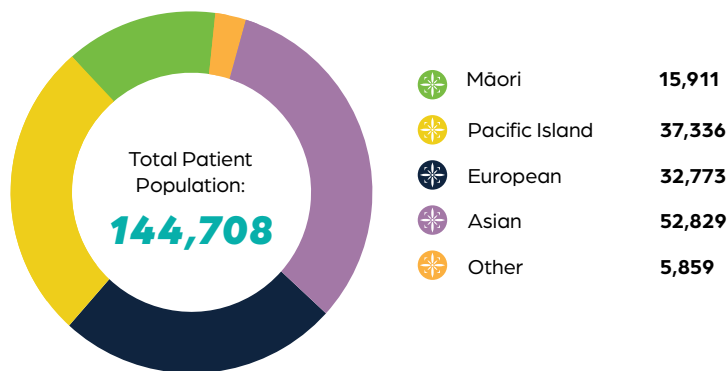
Number of Practices | 45



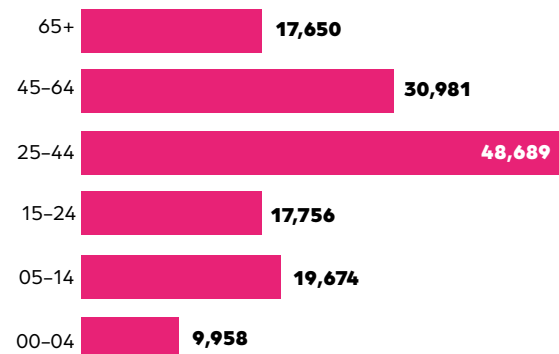
Number of Consults | 496,258



ETHNICITY



AGE (ENROLLED POPULATION)



NETWORK STAFF



OUR PRACTICES AUCKLAND



JOINED IN JULY 2025

- **MANGERE HEALTH CENTRE**
- **MAXCARE MEDICAL**
- **HEALTH AND HAPPINESS UNLIMITED**

healthy families

South Auckland
He oranga whānau

About

Healthy Families South Auckland is one of eleven localities across the mōtu, addressing the underlying conditions that impact peoples' health and wellbeing, to reduce the risk of preventable chronic disease.

The programme looks at the different systems and environments which influence health, including alcohol harm reduction, early years, food systems, mental health and wellbeing, Oranga Whakapapa, movement and sport, and Work360.



ORANGA WHAKAPAPA

Type 2 diabetes continues to impact whānau Māori across South Auckland, often in deeply intergenerational and complex ways. This year, Oranga Whakapapa took a kaupapa Māori approach to reimagining diabetes prevention and care, grounded in mātauranga Māori and the holistic wellbeing model of Te Whare Tapa Whā.

Developed in close partnership with whānau Māori, the project was both a research and action initiative to test, refine, and share a Māori health framework in real-world settings. Working closely with whānau and a network of practitioners including nurses, healers, rongoā Māori specialists, and hauora champions, the initiative explored how traditional Māori knowledge can support long-term hauora.

Wānanga introduced participants to Maramataka, Kai Oranga, Mau rākau, Romiromi, and Rongoā Māori, creating space for whānau to reconnect with cultural practices that speak to every part of their wellbeing: physical, spiritual, mental, and whānau and social.

Over several months, regular wānanga and weekly check-ins helped build collective motivation, confidence, and cultural identity.

This approach wasn't just about health literacy, it was about returning mana to whānau and creating a space where managing diabetes felt possible, connected, and culturally grounded.

Participants spoke of diabetes not only as a clinical condition, but a heavy, exhausting presence for many whānau, one that brings guilt, exhaustion, and fear.

66.7%	100%	100%
of participants shared that the wānanga deepened their understanding of how mātauranga Māori connects to their personal health journey.	of participants agreed that no other approach speaks to holistic wellbeing across all pou of te Whare Tapa Whā, shifting not just habits, but also mindsets, spirits, and hearts, like a culturally grounded, mātauranga Māori approach does.	of participants said they would recommend the experience to other whānau navigating long-term health conditions.

Through collective learning, storytelling, and shared experience, this approach inspired change and supported whānau to reclaim health on their own terms by understanding healthy kai, healthy ways of moving and alternative ways of managing symptoms; all through a cultural lens that spoke to them.



YOUTH MENTAL WELLBEING

For many whānau in South Auckland, both parents and young people want the same thing: a safe home where they can safely express themselves without fear, judgement, or disconnection.

Insights gathered in 2024 revealed that many young people in South Auckland are turning away from traditional support services, feeling misunderstood, overlooked, or discouraged after seeking help. For many, these services did not reflect the realities of growing up in their communities.

Instead, young people are more likely to turn to those they trust most – friends, siblings, cousins, and parents. In response, the HFSA Youth Mental Wellbeing initiative focused on strengthening these natural support networks, equipping families and whānau to better support the young people in their lives.

This year, the team worked alongside whānau to explore what strong, connected parent–child relationships could look like. Through hui and wānanga, over 45 parents and 13 rangatahi shared a common challenge: everyone wants to talk, but no one knows how to start.

Rangatahi described conversations at home as one-sided or power-driven, often leaving them feeling shut down or misunderstood. Parents shared a similar frustration – a desire to connect, but uncertainty about how to do it safely and without conflict. What emerged was a clear need for safe, two-way communication built on trust, understanding, and shared expectations.

Taking a design-led approach, the team partnered with whānau over ten sessions to gather insights, ideate, prototype, test, and refine solutions together. The team worked alongside parents and youth to prototype solutions that open the lines of communication and ways that empower parents to be heard, while ensuring young people feel understood and respected. Importantly, the process did not treat participants as subjects, but as co-designers and knowledge holders, positioning them at the heart of the solution-building process.

One of the co-designed outcomes was a set of conversational cards – a simple, powerful tool to prompt connection, reflection, and safe kōrero between parents and rangatahi. The cards range from light icebreakers to deep, values-based questions and were built with continuous feedback loops to enable them to be refined and reshaped based on the lived experiences and insights of those using them.

By bridging the generational communication gap, the goal is to shift the system and create pathways to better mental health outcomes, grounded in connection, safety, and aroha.

“I want real communication at home,”
– youth participant

“I hide a lot of what I do cause it’s easier than
trying to get mum to understand my side.”
– youth participant

FOOD SYSTEMS

In Māngere, a small group of Pacific residents are growing more than just kai – they're planting the seeds of wellbeing, reconnection, and self-determination.

Launched this financial year, the Grow Your Own Garden kaupapa was designed to reconnect whānau with whenua, integrating Pacific and Māori knowledge systems into everyday food practices.

Over three months, the Healthy Families South Auckland Food Systems team ran a weekly hands-on gardening programme with Kāinga Ora residents, many of whom were kaumātua and elders. The kaupapa was supported by local experts including Whenua Warriors, Māngere Mountain Education Centre, and a Samoan agricultural specialist.

Every week, residents gathered to plant, learn, talanoa, and share. Many harvested fresh produce at least twice during the programme – a source of pride and sustenance. Through the act of gardening together, whānau experienced a lift in mental wellbeing, deeper social connection, and increased physical activity.

The programme's success sparked interest throughout the community. What began with five garden planters grew by 65% as more residents were inspired to join. Across ten weekly sessions and three wānanga, elders became respected knowledge holders, and the garden became a living classroom – a space for sharing stories, customs, and collective solutions.



“ Her garden was like having family around – she would wake up in the morning and say hi to them and ask how they were. This showed how lonely these apartments can be for our elderly, isolated and away from family. ”



A community gardening board tracked progress, while participants shared feedback and ideas for a more sustainable future. Suggestions were presented back to Kāinga Ora, including how food security could be better woven into urban development.

The next phase of this mahi shifted the lens even wider to look at the deeper links between food, systems, and long-term health outcomes.

Through systems mapping focused on Type 2 Diabetes, two core themes emerged:

- The normalisation of diabetes in Pacific families
- The compounding effects of toxic stress

Many whānau shared that while medication is readily offered, nutritional support is limited and often culturally misaligned. Prescribed meals were often unfamiliar or unappetising, and healthy eating advice didn't always speak to their day-to-day lives or cultural identity.

“ It is not enough to provide diabetes-friendly meals if they do not reflect the tastes, identities, and values of the people they are intended to serve. ”





One Love

SOUTH AUCKLAND

About

One Love South Auckland is a community-led movement transforming how neighbourhoods shape their own futures.

The initiative empowers residents to lead local solutions and partner with government, businesses, and service providers on the issues that matter most to them. From housing and safety to wellbeing and opportunity, One Love South Auckland creates space for communities to drive decision-making and champion their own aspirations.

At its heart, One Love South Auckland is about restoring mana, building collective strength, and creating lasting change so that future generations can thrive in communities they are proud to call home.



STRENGTHENING NEIGHBOURHOODS FROM THE GROUND UP

One Love South Auckland continues to grow the everyday connections that help communities thrive.

In Māngere, One Love champions have kept the vibe alive through regular evening gatherings, where kai, culture, and community go hand in hand. With support from the Māngere-Ōtāhuhu Local Board, these sessions have featured cooking demos, baking, and plenty of talanoa.

While they may seem simple, these gatherings are quietly powerful – helping rebuild trust, strengthen relationships, and boost resilience in a community still recovering from the 2023 floods.

Over in Wiri, One Love has built a strong base at Wiri Central School. The team showed up with over 1,000 sizzling sausages at three major school events including Parent-Teacher Interviews, Cultural Day, and Family Fun Night, creating moments of connection through shared kai.

This kaupapa also brought The Cause Collective's mobile health service Te Iti Pounamu Hauora onto the school grounds, offering free basic health checks and meeting whānau where they are.

Behind the scenes, One Love neighbourhood leads continue to nurture relationships with key groups including Neighbourhood

Support NZ, Middlemore Foundation, and I Am Māngere. Their mahi reinforces the belief that strong communities are built long before emergencies hit, and that health, safety and wellbeing start on community doorsteps.

“By working together, we can create a more resilient and supportive community in Māngere and beyond, with a model that can be replicated in other neighbourhoods to benefit communities across Auckland,”

- quote from provider

To test what that looks like in practice, the team piloted two new community wellbeing hubs including one at Papatūānuku Kōkiri Marae, bringing services and support directly to where people live, gather, and feel at home.





Healthy Village Action Zones

About

Healthy Village Action Zones (HVAZ) is a Pacific-led approach to health that puts communities at the centre of change.

As one of several organisations supporting HVAZ, The Cause Collective works alongside central Auckland churches and community networks to empower Pacific communities to lead their own health journeys by drawing on cultural strengths, collective leadership, and holistic wellbeing.

More than just addressing physical health, HVAZ supports families to strengthen their social, emotional, and spiritual wellbeing, creating stronger, more connected communities that thrive together.



WELLNESS ANCHORED IN FAITH AND COMMUNITY

The Healthy Village Action Zones (HVAZ) programme has continued to thrive across 14 Pacific churches in Auckland, nurturing health and wellbeing through the strength of community and faith.

At the heart of The Cause Collective's HVAZ programme are dedicated health committees within each church, who led homegrown initiatives that encourage a healthy lifestyle. Church activities this financial year have ranged from cooking classes and movement and exercise to first aid and gardening.

Over the past year, eight health days were hosted by churches, bringing vital health services directly to where these communities gather. These events created safe, welcoming spaces for communities to access health checks, vaccinations, and trusted advice from providers such as the Stroke Foundation, Heart Foundation, Mapu Maia, Hato Hone, and more. The generosity and openness of these providers helped spark meaningful health conversations that may not have taken place in clinical settings.

A key part of this kaupapa is the Parish Community Nurse (PCN), who walks alongside each church in providing gentle, familiar, and culturally grounded care. The patience and care they provide allows the community the freedom to ask health-related questions in a familiar place without the time pressure that is often felt within a general practice setting.



Stop Sore Throats Hurting Hearts



About

Stop Sore Throats Hurting Hearts is a nationwide health initiative focused on protecting the hearts of Pacific families who are most at risk of rheumatic fever.

Through a coordinated social media, web, radio, and church-based education campaign, the initiative raises awareness, builds knowledge, and encourages early action to prevent rheumatic fever across Aotearoa.

This kaupapa is grounded in community voice and cultural connection, because every heartbeat matters.



PACIFIC-LED STORYTELLING WITH REAL IMPACT

The Cause Collective's Rheumatic Fever church-based education and awareness programme reached over 270 Samoan and Tongan community members across Huntly, Gisborne, Napier, Taitā, Levin, and South Auckland this year.

Sessions were delivered in partnership with clinicians who not only brought clinical expertise, but also the cultural and language knowledge needed to ensure messages were accessible and clear.

While the focus remained on Rheumatic Fever prevention, communities also used the opportunity to ask broader health-related questions, reflecting a growing hunger for trusted, culturally grounded health information.

"We came because we trust you – we wouldn't have changed our lifestyle if you hadn't brought this programme to us," quote from attendee at one of the Rheumatic Fever education sessions.

This year's programme was strengthened by powerful live testimonies from individuals with lived experience of Rheumatic Fever. Their stories helped bring urgency and real-world understanding to the importance of throat swabbing and completing full antibiotic courses.

The Cause Collective's Stop Sore Throats social and digital campaign turned health education into something that felt like family: warm, funny, and easy to share.

Through a powerful mix of relatable social media content and creator-led storytelling, the campaign reached over 14.6 million impressions and generated 450,000+ engagements, sparking everyday kōrero about sore throat care across Aotearoa.

The real magic came from content creators which included well-known Pacific voices like Joe Daymond, Elvis Lopeti, and Gaby Solomona, who used humour and cultural connection to make the messages stick.

But impact wasn't just seen in likes or shares. Community members told their stories of monthly injections, heart surgery, and grief. One mother even shared the heartbreak of losing her son to complications from a sore throat.

With over 79,000 active engagements, the campaign became a safe space for collective healing and learning, proving that when Pacific voices lead the storytelling, communities don't just listen, they lean in, speak up, and carry the message forward.



ELEVATING THE VOICES OF PACIFIC OLDER PEOPLE

The Cause Collective was commissioned by The Selwyn Foundation to develop a Pacific Social Impact Strategy responding to the needs of older Pacific people and their families.

This kaupapa centred the voices of Pacific matua, who shared their lived experiences, challenges, and aspirations for ageing well.

Talanoa with representation from Cook Islands, Niue, Tokelau, Tuvalu, Tongan, and Samoan communities saw more than 100 older people taking part, offering insight into wellbeing, and what stands in the way.

Pacific providers and organisations also shared their experiences, highlighting the need for culturally grounded support systems that centre mana, dignity, and connection.

Acknowledgement goes to all the Pacific older people who shared their experiences, knowledge, and songs, and to Pacific providers including TOA Pacific, Vaka Tautua, Falelalaga, Pacific Homecare, and 'Akiheuho for contributing to the talanoa and supporting Pacific matua.

Their contribution is a reminder that older Pacific people are holders of knowledge, strength, and leadership within Pacific communities.

Key insights from this work are:

- Wellbeing is rooted in ancestry, faith, and cultural roles. Older

people thrive when they can pass on wisdom and stay connected to their cultural and spiritual worlds.

- Many elders face financial hardship while continuing cultural roles like church contributions and remittances. Family caregiving, once a given, now needs external support due to modern pressures.
- Even in full homes, elders may feel unseen especially when traditional roles are lost. Those attending cultural day programmes report higher wellbeing, but access is limited by transport, digital exclusion, and availability.
- Language, tech barriers, and lack of relational trust make accessing services difficult. There is strong desire for community-based, Pacific-led care.
- Older Pacific people rarely “retire” in the Western sense. They continue serving their families and communities until physically unable.



WARMING HOMES, STRENGTHENING FUTURES

The Pacific Healthy Homes Initiative, a year-long programme facilitated by The Cause Collective, opened new doors for Pacific families in South Auckland and Porirua to access support in making their homes warmer, drier, and healthier.

It is widely known that warmer and drier homes lead to improved health outcomes. Cold, damp, crowded homes can increase the risk of respiratory issues and other preventable health conditions, such as rheumatic fever and skin infections.

- 44 percent of Pacific peoples live in a mouldy home, compared with 36 percent of the total population.
- 41 percent of Pacific peoples live in a home that was always or often cold, compared with 21 percent of the total population.
- 10 percent of Pacific peoples live in a home that needed major repairs, compared with 4 percent of the total population.
- 8 percent of Pacific peoples live in a home that was always damp, compared with 4 percent of the total population.
- Pacific peoples tend to live with more people than the total population, yet house sizes tend to be about the same.

By expanding eligibility criteria, more families were able to benefit from practical home improvements that support wellbeing.

In South Auckland, over 100 families were referred through the initiative, with more than 70 found eligible to receive support. Referrals came largely through the Pasifika Church Ministers'

Collective, who played a key role in connecting families to the programme. Support included replacing curtains, installing ventilation, heating, insulation, delivering education, and in some cases, undertaking significant repairs.

The initiative also prioritised building Pacific capability. Fifteen Pacific professionals, including nurses and community leads, completed the Level 1 Principles of Home Performance course, with six going on to achieve full Home Performance Advisor certification. This knowledge has strengthened how frontline workers can guide and support families in their everyday roles.

Acknowledgement goes to the Ministry for Pacific Peoples for spearheading this initiative as well as the teams at AWHI Healthy Homes, Pasefika Family Health Group, Habitat for Humanity and Vaka Tautua. This collective effort reflects what's possible when Pacific networks and organisations work together to meet the needs of Pacific communities in practical and lasting ways.



*source: <https://www.stats.govt.nz/infographics/pacific-housing/>





GOAL TWO: BUILDING INTERGENERATIONAL WEALTH

IMPACT HIGHLIGHTS

125 Pacific and Māori rangatahi enrolled

in the Get Ready, Work Ready (GRWR) programme, with a 76% completion rate. Over half transitioned into employment across 12+ industries, gaining certifications like forklift licences, first aid, and financial literacy micro-credentials.

400+ attendees

engaged in the inaugural Business Leaders Breakfast series, held across four events. The series equipped employers and system leaders with strategies to grow inclusive, future-ready workforces for Pacific and Māori communities.

55 young people

participated in the Grassroots Tech programmes at South Auckland Creative & Tech Hub, building digital and creative skills. Five graduates successfully completed an NZQA Level 4 Certificate in Digital Media and Design through a partnership with Media Design School.

90+ local youth

attended Tech Week South Auckland, delivered in partnership with leading tech organisations. The event offered immersive, hands-on exposure to digital fields including AI, holograms, and graphic design, helping young people explore pathways into the tech world.



About

Matangi Fou is a Pacific-led initiative that explores the future of work for Pacific peoples by creating transformational opportunities for Pacific peoples in both emerging industries like creative, digital and tech, and established sectors such as manufacturing, construction and health.

By partnering with communities and business leaders, Matangi Fou is working to dismantle barriers, address inequities, and ensure Pacific workers are active partners in building Aotearoa New Zealand's economic future.



PACIFIC TALENT, FUTURE READY

The Cause Collective launched the Business Leaders Breakfast (BLB) series this year, bringing together business leaders, educators and system partners to help shape a more inclusive, future-ready workforce, for Pacific and Māori communities.

The series is grounded in the belief that ‘strong businesses = strong communities’.

With Pacific peoples expected to make up nearly one-third of Auckland’s workforce by 2026, there is an urgent need to ensure that Pacific talent is supported to thrive beyond lower-paid, lower-skilled roles, especially as many of these jobs are at risk from automation and digital disruption.

The BLB series responds to this challenge by equipping leaders with tools, insights and strategies to drive positive change and open high-growth pathways for Pacific workers.

Each breakfast event features a keynote speaker who shares practical and inspiring insights on building resilient businesses and inclusive workforces.

In 2024/25, four events were held, each attracting over 100 attendees from across a range of sectors and industries.

Keynote speakers included:

Paul Retimanu, Chair, Pacific Business Trust Board

Offered a frontline-to-boardroom view on the importance of investing in Pacific workers and shared lived examples of the long-term benefits for businesses and communities alike.

Keven Mealamu (MNZM), Director, Relationship Manager

Translated lessons from elite sport – discipline, resilience and strategy – into business success, while highlighting the value of strong values, intergenerational learning and community impact.

Frances Valintine (CNZM), Founder and Board Director, AcademyEX

Shared future-focused thinking on AI and innovation, with a call for businesses, educators and communities to collaborate in preparing Pacific workers for emerging opportunities.

Isi Tupou, Chief of Operations, Walter and Wild

Spoke to the power of inclusive leadership, operational excellence and innovation in creating sustainable growth in Aotearoa’s evolving labour market.

The BLB series has quickly become a valuable platform for connecting ideas and people who are committed to transforming the future of work.





About

Get Ready Work Ready (GRWR) is an 8-week initiative that supports Pacific and Māori youth aged 18–24 in South Auckland who are not in education, employment, or training.

Launched in 2022, it combines practical skills, recognised certifications, and tailored pastoral care to help young people confidently transition into meaningful work or further study.



A SOUTH AUCKLAND SUCCESS STORY

Between July 2024 and June 2025, 125 young people enrolled in the Get Ready, Work Ready (GRWR) programme across three cohorts, with 76% (95 participants) completing the full programme. This brings the total number of graduates to 256, surpassing the programme's launch target of 206.

Of the 95 young people who completed the programme this year:

- 65% identified as Pacific, and 44% as Māori (some as both)
- 89% lived in South Auckland suburbs such as Māngere, Ōtara, Manurewa and Papatoetoe
- 69% had left school before the age of 17
- 33% held no qualifications
- 55% were receiving a Jobseeker benefit (most have since transitioned off it)

Participants gained practical certifications including forklift licences, first aid, and financial literacy micro-credentials, and more than half are now working across over 12 industries. Others have returned to education or enrolled in training programmes.

From Setback to Stability

One participant's journey into the GRWR programme began with disappointment. A 22-year-old Pacific male from South Auckland had initially enrolled in a creative industry foundation course but withdrew early on after falling behind.

The decision left him feeling discouraged, weighed down by a strong desire to help his family financially and a fear that he'd missed his chance.

A one-on-one pastoral care session with the GRWR team reframed the moment not as an ending, but a pivot point. He was encouraged to join the next GRWR cohort and see the programme as a stepping stone rather than a detour.

Despite a late start, he quickly became a consistent and engaged participant. He completed wellbeing workshops, earned his forklift and first aid certificates, passed his restricted driver's licence, and attended sessions focused on leadership and self-confidence.

Pastoral care was a key part of his growth. Regular check-ins, emotional support, practical coaching, and exposure to industries helped rebuild his confidence. By the end of the programme, he'd submitted a detailed career pathway plan, which included both short-term employment goals and a longer-term intention to return to study.

Soon after graduating, he was connected with a local employer looking for someone with his exact skill set. He secured full-time work and, just one month into the role, shared that he felt hopeful, steady, and more in control of his future.

“I found something I actually enjoy...
and now I know I can get there – just
not all at once.”

SOUTH AUCKLAND CREATIVE & TECH HUB

EXPLORE • CREATE • GROW

About

South Auckland Creative & Tech Hub (SACTH) is a gateway for young Pacific and Māori in South Auckland to be inspired, access technology and upskill for future creative projects and employment opportunities in the creative and tech sectors.

The range of courses offered provide hands-on experience of specialised creative and tech career pathways, including coding, concept art, multimedia, animation design, 3D design, graphic design, game development, web development, UI/UX design and augmented reality.



CELEBRATING CREATIVE FUTURES

This year, four Grassroots Tech programme cohorts ran through South Auckland Creative & Tech Hub, supporting 55 rangatahi to build confidence, capability, and pathways into creative and tech careers.

A standout milestone was celebrating five graduates who completed the NZQA Level 4 Certificate in Digital Media and Design through Media Design School (MDS). Their journey began with Grassroots Tech and was made possible through South Auckland Creative & Tech Hub's partnership with MDS to support students to succeed in the programme.

These milestones reflect not only the talent and determination of young people who join these programmes but also the impact of culturally responsive, tailored support systems that South Auckland Creative & Tech Hub uses to equip young people to pursue their aspirations with confidence.

Confidence, Culture and a New Career Path

One participant, a young Samoan Māori woman from South Auckland, came to South Auckland Creative & Tech Hub after seeing siblings find success through similar pathways.

From the outset, she showed strong leadership and creative confidence, presenting on women in sport, speaking proudly about her connection to waka ama, and bringing cultural narratives to life through animation.



As the only woman in her Media Design School class, she quickly became a quiet force: a role model for others and a reminder of why representation matters. Her time with Grassroots Tech included industry exposure, design nights, and mentorship spaces like Women in Tech, all of which helped her grow both creatively and personally.

Pacific women remain significantly underrepresented in Aotearoa's tech industry. Grassroots Tech is helping change that, building a space where young Pacific and Māori women can develop digital skills, see themselves reflected in the industry, and gain exposure to career opportunities that once felt out of reach.

An illustration depicting a young person with curly brown hair and a purple shirt, and an elderly person with white hair, a feather in their hair, and a brown feathered garment. They are standing in a grassy area, facing each other in a close, affectionate pose. In the background, there are modern city buildings, including one with a sign that reads 'THE CAUSE COLLECTIVE FOR THE GENERATIONS'. To the right, there is a traditional wooden house with a thatched roof and a large tree. The sky is a bright, warm yellow, suggesting a sunrise or sunset.

GOAL THREE:
STRENGTHENING IDENTITY, SOCIAL COHESION
AND WELLBEING

IMPACT HIGHLIGHTS

700+ People engaged

with new church-based health and social care hubs in Sandringham and Ōtara, launched by the Pasifika Church Ministers' Collective. These culturally safe hubs provide health checks, counselling, tenancy support, and intergenerational programmes in trusted church spaces.

1,767 participants

took part in 63 Champions of Change events addressing family violence, housing, youth safety, and wellbeing. Sessions built intergenerational understanding, strengthened cultural identity, and connected families to essential services.

126 frontline workers

completed the NZQA Level 6 Nga Vaka o Kāiga Tapu micro-credential – the first Pacific-led family violence qualification of its kind. 91% rated facilitators as highly effective, and most reported increased confidence applying cultural frameworks in practice.

130 young people

accessed tailored Pastoral Care through youth programmes, with **70% transitioning into positive pathways.** Support included one-on-one check-ins, industry exposure, and culturally grounded mentoring that helped young people build confidence and resilience.



PASIFIKA CHURCH

MINISTERS' COLLECTIVE

About

The Pasifika Church Ministers' Collective (PCMC) is a growing network of over 40 Pacific churches across Auckland, uniting ministers from diverse denominations and cultures.

Together, they are building new pathways of care within the church, rooted in Pacific values, collective responsibility, and the wellbeing of families.



WELLBEING WHERE FAMILIES GATHER

In Pacific communities, the Church is more than a place of worship; it's a centre of belonging, leadership, and support.

This year, the Pasifika Church Ministers' Collective launched two operational Social and Health Care Village Hubs, bringing essential services directly into trusted church spaces.

With funding from the Department of Internal Affairs, the Tofuola Hub at EFKS Sandringham and the Kauikalilo Hub at Tokaima'ananga Church in Ōtara are now serving families with a range of practical support, including:

- Health checks
- Legal and tenancy advice
- Counselling services
- Pastoral care and intergenerational programmes
- Family violence and housing support

These hubs are not just delivering services; they are restoring trust. Church leaders have noted that families are more open to asking for help early, and service providers have reported better access to the community in a culturally safe setting.

Volunteers and lay leaders gain experience in service coordination, while young people are stepping up to support events and build their confidence.

"We've never had this kind of thing before. Now we, as a church, can support each other to become healthy and be examples for our

children and young people," Church Father, Kauikalilo Hub.

The Pasifika Church Ministers' Collective is now looking to grow this model and invites new partners to support this community-led approach to integrated care.

Key Milestones

Since launching, the hubs have reached over 700 people who have directly engaged with events, services, or workshops across both sites.

- 200 people attended the Tofuola Hub launch.
- 90 people attended the Kauikalilo Hub launch.
- 105 attended the Legal Future Planning workshop.
- 100+ participated in health days.
- 30+ women now attend weekly arts and handicraft sessions, with a waiting list of 60.

“I am so thankful for this hub because I am learning so much about things I didn't know before, like Power of Attorney and the importance of having my will done for my family, ”

– Church mother, EFKS Sandringham

FAITH-LED RESPONSES TO FAMILY AND SEXUAL VIOLENCE

This year, under ACC's Action 13 initiative, the Pasifika Church Ministers' Collective enhanced Ministers' skills in responding safely to disclosures of sexual violence.

In many Pacific communities, conversations around sexual violence are still surrounded by silence and shame. Through tailored training, cultural framing and pastoral dialogue, Ministers were equipped to respond with empathy, confidence and cultural integrity.

Funding from ACC supported the series of in-person workshops, which were co-designed with Pacific leaders and delivered in collaboration with sector experts.

Sessions were rooted in Pacific cultural values and talanoa, exploring survivor-centred care, safe pastoral responses to disclosures, and understanding those who cause harm.

“This kind of training is what we've needed for a long time.”

The Pasifika Church Ministers' Collective also worked with family violence prevention and specialist services to strengthen referral pathways, support accountability, foster healing within



congregations, and develop stronger ties between specialist support services and churches.

Although funding for this phase has concluded, the Pasifika Church Ministers' Collective remains committed to continuing this vital work. Ministers have expressed interest in hosting a regional seminar to build their skills further and broaden these conversations across the wider faith network.

This reflects a strong commitment to sustaining and growing culturally grounded responses to sexual violence in Pacific church communities, and is a significant step toward positioning Pacific faith leaders as spiritual guides and trusted frontline responders within their communities.

ACC Action 13 is a key initiative under Te Aorerekura: The National Strategy to Eliminate Family Violence and Sexual Violence, aimed at building a Tiriti-centred, culturally grounded workforce to lead primary prevention efforts across Aotearoa. It funds regional organisations to embed practitioners who strengthen sexual violence prevention capability in their communities.





NGA VAKA

O KĀIGA TAPU

About

Nga Vaka o Kāiga Tapu is a Pacific-led initiative developed by and for Pacific communities in Aotearoa New Zealand. It offers eight ethnic-specific cultural frameworks and community training programmes that address family violence and strengthen the overall wellbeing of Pacific families.

Nga Vaka o Kāiga Tapu empowers communities to lead change in ways that reflect their unique cultures, building safer, stronger and more connected families through the strength of Pacific values and traditions.



AFFIRMING PACIFIC KNOWLEDGE IN FAMILY VIOLENCE RESPONSE

The Nga Vaka o Kāiga Tapu Micro-credential entered its first delivery phase this financial year, equipping frontline workers with culturally grounded tools to better support Pacific families impacted by violence.

NZQA-approved at Level 6, this micro-credential is the first Pacific-led qualification of its kind in Aotearoa and responds to a long-standing need: supporting whānau through culturally safe, effective practice rooted in Pacific values and frameworks.

The programme draws from eight ethnic-specific frameworks from Samoa, Tonga, the Cook Islands, Niue, Tokelau, Fiji, Kiribati, and Tuvalu. Developed in partnership with Pacific facilitators and the New Zealand Academic Learning Institute (NZALI), it equips practitioners with tools to engage Pacific families.

Ten training sessions were delivered in Auckland between November 2024 and May 2025 to 126 learners attending in person. Evaluation results show the programme is providing a considerable impact, with most participants stating it met their expectations.

“Quite a few of our team are already familiar with the cultural values in these frameworks, being a Pacific organisation. But the training really reinforced that knowledge and gave us a stronger foundation

in how we support our families, it’s been amazing to see,” National Manager.

The micro-credential affirms Pacific knowledge systems as central to transformative, culturally safe practice.

“This training reminded me of the values that matter, respect, compassion, sacred space, and how to create safety for families who are vulnerable,” Registered Social Worker.

Planning is underway to expand delivery across additional Pacific-led organisations, focusing on reaching more frontline workers and regions with high Pacific populations.



“You don’t get this depth of cultural learning in mainstream training.”

– Registered Social Worker



About

Champions of Change is a Pacific-led, culture-focused social movement strengthening family and community wellbeing through culturally grounded action.

The initiative is anchored in the eight Ngā Vaka o Kāiāga Tapu frameworks, with leadership from eight Champion groups representing Tonga, Samoa, Fiji, Cook Islands, Tokelau, Niue, Tuvalu, and Kiribati.

These groups are made up of church, youth, gender, and intergenerational leaders who lead locally tailored approaches to prevent harm and strengthen collective wellbeing.



A COLLECTIVE PACIFIC MOVEMENT FOR FAMILY WELLBEING AND SAFETY

Champions of Change delivered 63 events this year, engaging 1,767 participants and focusing on issues identified by communities, including family violence, housing, youth safety, gang law reforms, and issues identified by communities as key barriers to wellbeing.

The community-led events drew on each group's cultural framework to contextualise learning, support talanoa, and strengthen intergenerational understanding, legal awareness, and early prevention.

Partnerships with health, legal, education, and community providers were central to success. They enabled Champion groups to bring guest speakers and critical services closer to Pacific communities, increasing access, participation, and awareness.

Integrated health days offered everything from health checks and vaccinations to long-term condition care and culturally tailored education opportunities. For some groups, promoting wellbeing also included participating in local sports, community tournaments, and cultural events, strengthening visibility, connection, and trust through community-led action.

A consistent theme across workshops and training events was the importance of creating safe and culturally familiar spaces where people could ask questions, learn about their rights, and start conversations with their families. Many participants said this was the first time they understood the issues affecting their lives, including housing, legal rights and safety.

"This was the first time someone explained things in a way that made sense to us. Having the information delivered in our language and through our cultural lens helped us understand," Community Voice (representative quote based on feedback, Tuvalu).

By addressing chronic stress, cultural disconnection, and systemic gaps, Champions of Change continues to support Pacific families to thrive in ways that are meaningful to them.

Key Milestones

- A major milestone this year was the extension of the Memorandum of Understanding between the Champions of Change initiative and New Zealand Police through to July 2027.
- This partnership reinforces a shared commitment to build trust between Pacific families and policing systems, while embedding culturally safe practices into frontline services.



About

Do Good Feel Good (DGFG) is a youth-led movement committed to empowering young people to become healthy, confident, and resilient leaders within their communities. At its core, DGFG creates inclusive, youth-centred spaces that nurture well-being, leadership capability, and personal growth.

The philosophy behind DGFG is simple yet powerful: when young people are encouraged to “do good” - whether through helping others, engaging with causes they care about, or practicing daily acts of kindness – they naturally begin to “feel good” about themselves and their potential. This approach has been central to fostering a culture of self-belief, agency, and positive action among South Auckland youth.



Do Good Feel Good (DGFG) continued its youth-led mission in by expanding across schools, community spaces, and grant-making opportunities to support rangatahi as change-makers in their own lives and communities.

More than 100 young people from Alfriston College, McAuley High School and Manurewa High School, took part in workshops and mentoring that introduced Te Whare Tapa Whā and 360° Leadership to explore identity, wellbeing and the power of affirmation.

“I learnt more about how Te Whare Tapa Whā can impact me. It helped me become more self-aware,” Year 11 student, Alfriston College.

Manurewa High School completed their wellbeing programme with a community food drive. Donations were given to local community pantries.

The Good Shift: Weekly Leadership in Action

The Good Shift is DGFG’s flagship leadership programme open to all South Auckland youth. The sessions support personal development, identity exploration, and leadership training.

Each session incorporates tools and frameworks relevant to youth today – from relationship building to cultural identity and life skills application.

48	sessions delivered since June 2024
302	young people attended across the year

Six DGFG Youth Leaders also facilitated two major community Village Games events in 2024, engaging over 1,500 children and building their own leadership skills in public speaking, teamwork, and real-time problem-solving.

“I was able to simplify instructions, build trust with the kids, and enjoy working with a diverse team of six with different levels of confidence and knowledge,” DGFG Youth Leader.

Youth at the Decision-Making Table

Eight DGFG leaders joined the Pacific Youth Future Makers Grant initiative in partnership with Foundation North. This youth-led panel is designing a funding model to support projects enhancing health and wellbeing across South Auckland.

The panel has developed grant criteria, embedding youth voice at the centre of decision-making. The project will run through to March 2026.

This initiative not only builds governance experience but also signals a shift toward sustainable, youth-informed leadership.

“I thought leadership meant that you always have to be at the frontline. But when you’re in the DGFG space, you learn more about your identity, where you come from, and what type of leader you are. I found that my strength is leading from the back – supporting where and when I can, ”

– DGFG member



PASTORAL CARE

Supporting the Whole Person: Evolving Our Pastoral Care Approach

130	young people accessed Pastoral Care this year
70%	transitioned into positive pathways after their engagement

The Cause Collective's youth-based programmes are often a turning point for young people discovering who they are, what they value, and where they want to go. At the heart of this journey is Pastoral Care – a consistent, culturally grounded support system that offers safety, encouragement, and space for growth.

Over the past year, The Cause Collective's Pastoral Care services have adapted in response to persistent systemic challenges. One key barrier has been age eligibility restrictions that exclude motivated 13–17-year-olds who have disengaged from traditional education pathways.

Despite their willingness to work or train, current frameworks frequently exclude them due to age criteria alone. In response to this challenge, The Cause Collective has remained flexible – supporting participation and soft skill development for this age group even when formal pathways were closed.

Key shifts in practice this year:

- Earlier start times were introduced to help instil routine and readiness for post-programme life.
- Industry connections were strengthened, giving young people real insight into potential job opportunities. The saying 'you can't be what you can't see' resonates with young people who walk into The Cause Collective's doors. If they don't see people like themselves in jobs, they are highly unlikely to consider those pathways.
- Structured post-transition support was introduced to address the challenges of entering a competitive job market. More emphasis was placed on designing intentional pathways to support young people navigating an increasingly competitive job market.
- Pastoral Care Fridays were redesigned to offer one-on-one check-ins, space to catch up on missed learning, and time for reflection and reconnection.

This approach has focused on removing barriers rather than reinforcing them – providing tailored support, consistent guidance, and culturally affirming environments that keep young people connected and future-focused.

“My Pastoral Care worker never gave up on me. He helped me to believe that there is a better pathway for me and motivated me to keep going,”

– GRWR Cohort 8 student

SPOTLIGHT: KATRINA'S STORY

Katrina, a young mother and the eldest of eight siblings, joined Get Ready Work Ready (GRWR) determined to create change in her life. Along the way, she pursued an opportunity with Ports of Auckland and made it to the final interview stage but was unsuccessful in obtaining the role.

Despite this, Katrina continued to show up every Tuesday and remained positive about the learnings and process she had gone through, supported by her Pastoral Care worker.

That consistency led to a placement through the Women in Collision Repair initiative, where she impressed the owner of a local panel beater, and received a full-time job offer on the spot.

Her journey created ripple effects at home. Her brother has since expressed interest in joining the next GRWR intake, and her father – unemployed for some time – was inspired by Katrina's progress. With her support, he applied for a role at Ports of Auckland and starts his new job in August.

Looking Ahead

The first 6–12 months after transitioning into further education or employment can be especially challenging for young people. Continued access to support during this period is critical to building long-term confidence and resilience.

Future plans for Pastoral Care at The Cause Collective include working alongside key partners to expand support mechanisms and enhance sustainable outcomes in education, employment, and wellbeing.





About

Tātou Collective is an independent Pacific commissioning agency established to transform how services are designed and delivered for families across Aotearoa.

Tātou Collective is shifting resources and decision-making closer to communities, ensuring services are culturally grounded, data-informed, and led by the aspirations of whānau themselves. The approach moves away from traditional funding models by placing the family at the centre, backed by real-time data and whānau voice.



INTRODUCING: TĀTOU COLLECTIVE

In August 2024, Te Puni Kōkiri led a competitive procurement process to select preferred respondents for Whānau Ora commissioning services. The selection was based on criteria such as experience in community commissioning, an ability to demonstrate scale and reach, capacity to deliver outcomes, and alignment with Whānau Ora principles.

In March 2025, The Cause Collective was selected as the preferred respondent for Region 4 (Pacific peoples across Aotearoa New Zealand), drawing on demonstrated abilities to deliver impactful, culturally grounded services, including for those who are most in need.

To address the need for transparency and accountability in commissioning practices Tātou Collective was established as an independent commissioning agency. The name Tātou, means “us, together” and reflects a belief in unity, shared responsibility, and wellbeing across the generations.

Tātou Collective’s Chair, Mr Leopino Foliaki, says the aim is to transform how services are delivered for Pacific families and communities across Aotearoa.

“We will do this by shifting resources and decision-making closer to Pacific whānau, ensuring services are culturally grounded, data-informed, and whānau-led.



“This is the most effective way to ensure Pacific families’ needs are being met. It also marks a significant shift in the way services are commissioned and delivered for Pacific families who are most in need.”

Tātou Collective is working with a broad network of community groups and Pacific providers across New Zealand. Tātou Collective’s Community and Provider Network includes organisations specialising in education and training, social services, health, and building economic resilience.

On 1 July, Tātou Collective was pleased to confirm the onboarding of 49 delivery partners in high deprivation areas across Aotearoa, who together are standing up 128 Navigators as part of the first commissioning activity under the new Whānau Ora commissioning approach.

TIMELINE

19 December 2024 - The Cause Collective submitted its response to the Request for Proposal for Whānau Ora Commissioning Services.

30 April 2025 – Minister for Whānau Ora Hon Tama Potaka announced The Cause Collective was the new Whānau Ora commissioning agency for Region 4.

2 May 2025 – Outcome Agreement signed with Te Puni Kōiri.

7 May 2025 - Tātou Collective began its commissioning process for Whānau Ora Navigator Services through a closed RFT process.

28 May 2025 – RFT closed.

9 to 20 June 2025 – Contract negotiations occurred with service delivery partners.

26 and 27 June 2025 – Two-day induction programme held for Navigators.

1 July 2025 - First day of Navigator Services under the new Whānau Ora commissioning approach being delivered by Tātou Collective.

The investment

The investment for Region 4 commissioning activities:

Navigator funding	Other Whānau Initiatives Funding	Overhead allocation	Total
\$16,000,000	\$9,140,000	\$3,200,000	\$28,340,000



HIGHLIGHTS

In late June 2025, Tātou Collective hosted its inaugural Induction and Training Programme to formally launch the new Whānau Ora Navigator workforce. This event brought together 184 attendees including 128 Navigators and 49 providers from across Aotearoa. The gathering marked a significant milestone in the rollout of Whānau Ora services for Pacific peoples (Region 4).

The induction programme laid the foundation for consistent practice, data integrity, and culturally grounded delivery across all 49 contracted providers. It was also a key opportunity to build relationships, clarify expectations, and prepare Navigators for service commencement from 1 July 2025.

Navigators expressed strong appreciation for the cultural framing of the training. Many noted the importance of referring to families as whānau, not clients, and valued the use of Pacific greetings, culturally respectful practices, and a relational approach to engagement.

“Something I admired is that no one referred to our people as clients, always as whānau. Very excited — can’t wait to make a difference in our community.”

NAVIGATION SERVICE ALLOCATION BY REGION

Region	Sub-region	FTEs
Northland		3
Auckland (Total)		87
	West Auckland	9
	Central Auckland	16
	South Auckland	62
Waikato		7
Bay of Plenty		4
Gisborne		1
Hawkes Bay		3
Manawatu (Palmerston North)		3
Taranaki (New Plymouth)		1
Wellington		11
Canterbury		4
Nelson		1
Otago		2
Southland		1



About

myFetu™ is a free app that captures the lived experiences of whānau, making individual needs visible and, when aggregated, powerful.

Built by Demand Aggregation Technology Ltd, an independent company launched out of The Cause Collective in 2025, the platform supports communities to not just be heard, but to drive change.

Instead of relying on surveys or provider reports, myFetu highlights real-time, self-reported needs. These patterns help reveal where systems are failing and where targeted action is required.



DESIGNED TO SERVE, NOT JUST OBSERVE

Public services often claim to be responsive, but for decades, communities have lacked a consistent way to influence how services are delivered. That's changing.

myFetu's first purpose is to help whānau solve their own problems. The app offers trusted resources, referral tools, and self-help content. When more support is needed, it helps people express those needs in a consistent, trackable way.

Whānau can:

- Access personalised resources and referrals
- Raise issues (like housing, access to GPs, or income support)
- Track progress and see if others are experiencing the same thing

If many report the same issue, the pattern becomes visible to decision-makers with the goal of prompting faster, more targeted responses.

The platform also supports navigators and commissioning agencies with tailored dashboards and insights, strengthening frontline practice and system-level accountability.

Since May 2025, myFetu has been aligned with The Cause Collective's newly established Whānau Ora commissioning agency, Tātou Collective, providing support to understand the true drivers of wellbeing from the ground up.



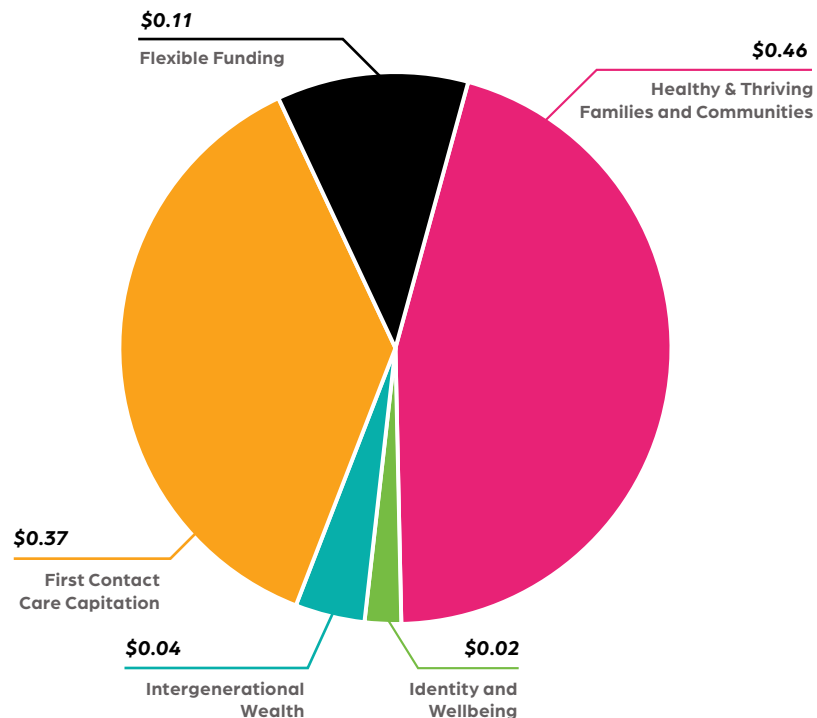
myFetu is sector-agnostic and scalable, supporting demand insights across health, housing, education, income, justice, and more.

What's next

- Embedding myFetu in Whānau Ora commissioning and Navigator practice
- Co-designing new features with community and agency partners
- Supporting systems ready to respond to real demand

FINANCIAL SUMMARY ANALYSIS

REVENUE ANALYSIS BY EACH DOLLAR RECEIVED



Total Revenue

\$ 65,479,892

Total Cost of Services

\$60,042,897

Gross Surplus

\$ 5,436,995

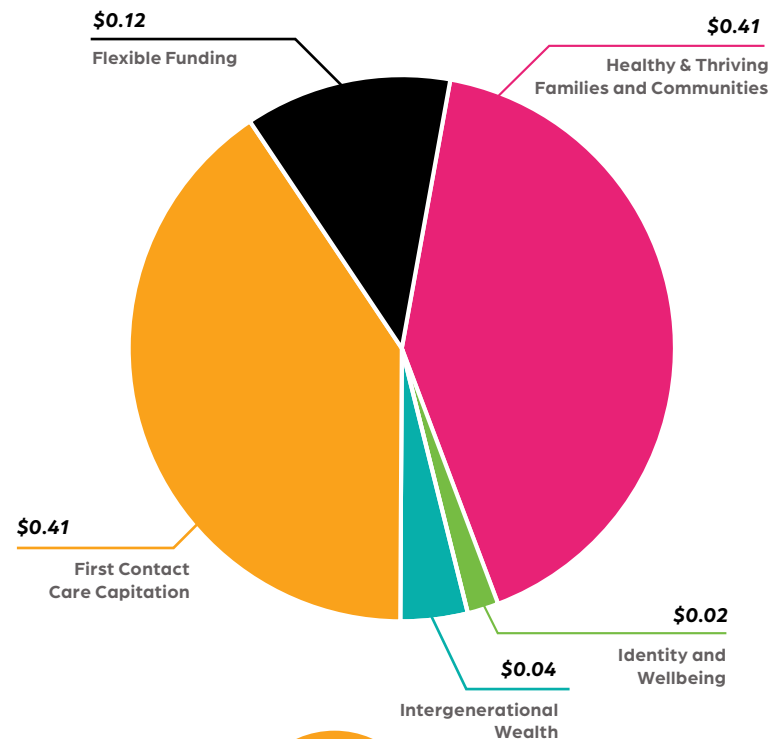
Net Deficit

\$-949,509

First Contact Care Capitation

\$ 24,330,076

EXPENDITURE ANALYSIS BY EACH DOLLAR SPENT



We extend our deepest gratitude to all those who have contributed to The Cause Collective's journey this year. To our funders, partners, clinical and provider network, and community groups, your unwavering support and belief in our mission have been vital to our success. Thank you for your generosity, collaboration, and commitment to making a difference for the generations.



